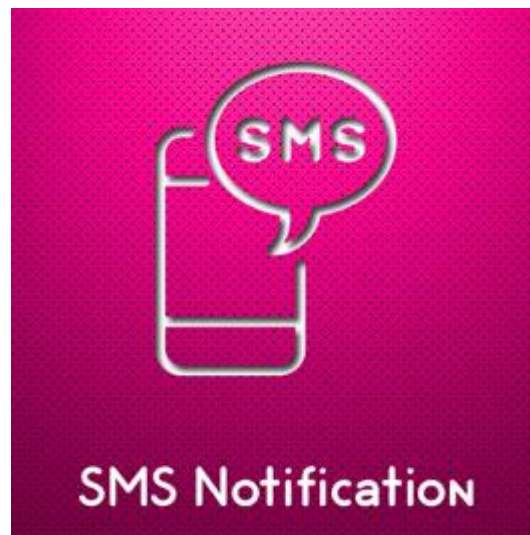


SMS Notification Extension User Manual



Magento SMS Notification extension helps notifying your customers with various order status activities through SMS.

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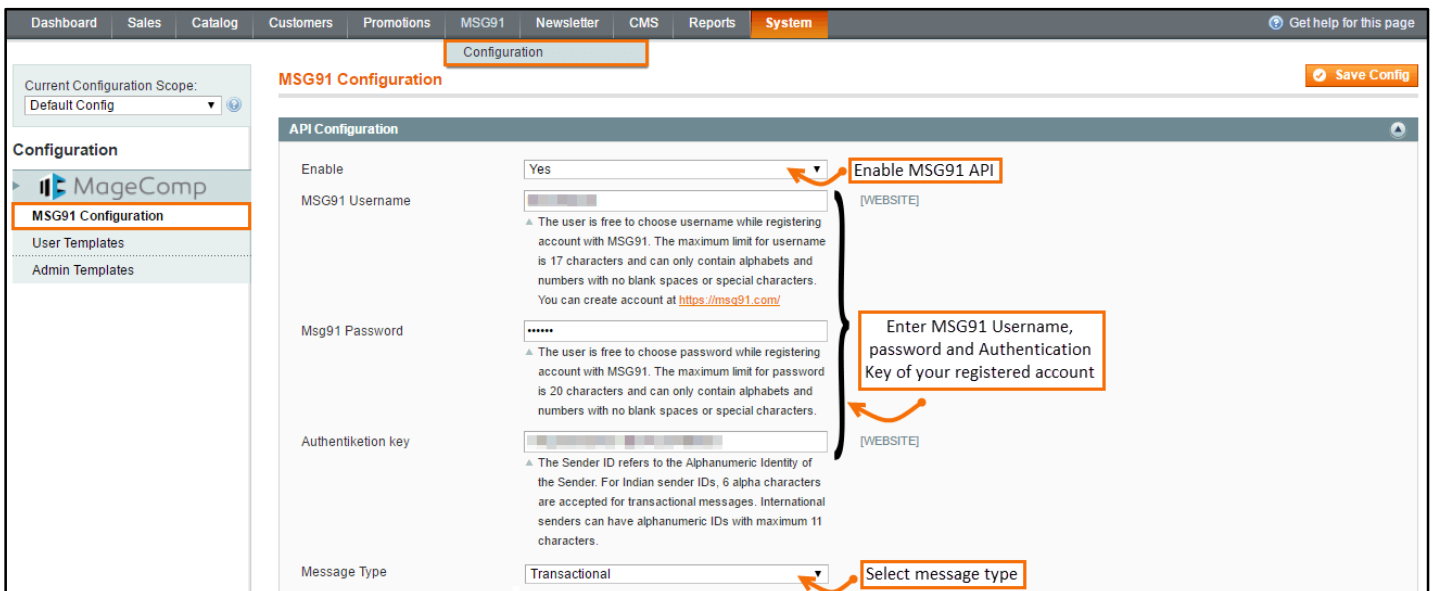
1. Extension Installation Guide

- Go to My downloadable products. The file that you download normally is a zip or tgz file.
- It's required to disable cache in the administration panel of your site. Go to System/Cache Management. Choose all caches and take action "Disable" then submit. Also disable the Compilation if it is ON. So make sure that Caching and Compilation is disabled before installing the extension, you can enable it again after the installation.
- Use FTP client (such as Filezilla, WinSCP, cuteFtp) to upload or copy all folders in the zip package to your Magento site root folder. This will not overwrite any existing files, just add new files to the folder structure.
- You will need to install the extension in your custom theme if you are using. Just make sure about this files to be uploaded in custom theme.
- app/design/frontend/default/default to
app/design/frontend/YourThemeFolder/PackageFolder
- After uploading is done, enable the Cache and if you keep Compilation On then re-run the Compilation.
- Navigate to System/Configuration, if you can see the extension tab, it is installed properly.
- Now if you get Access denied error when click on the extension tab, you need to log out admin panel and log in again.
- Go to front-end and try to process, make sure that everything is OK.

2. API Configuration

Once you have successfully installed the extension, go to **Msg91 → Configuration**, select API configuration tab to configure MSG91 API for SMS Notification.

- **MSG91 Username:** Enter username you have got while registration with MSG91.
- **MSG91 Password:** Enter password for the user entered.
- **Authentication Key:** Enter authorize key of MSG91.



Dashboard Sales Catalog Customers Promotions MSG91 Newsletter CMS Reports System Get help for this page

Configuration

Current Configuration Scope: Default Config

Configuration

MageComp

MSG91 Configuration

User Templates

Admin Templates

MSG91 Configuration

Save Config

API Configuration

Enable Yes Enable MSG91 API

MSG91 Username [REDACTED] [WEBSITE]

MSG91 Password [REDACTED]

Authentication key [REDACTED] [WEBSITE]

Message Type Transactional Select message type

Enter MSG91 Username, password and Authentication Key of your registered account

The user is free to choose username while registering account with MSG91. The maximum limit for username is 17 characters and can only contain alphabets and numbers with no blank spaces or special characters. You can create account at <https://msg91.com/>

The user is free to choose password while registering account with MSG91. The maximum limit for password is 20 characters and can only contain alphabets and numbers with no blank spaces or special characters.

The Sender ID refers to the Alphanumeric Identity of the Sender. For Indian sender IDs, 6 alpha characters are accepted for transactional messages. International senders can have alphanumeric IDs with maximum 11 characters.

- **Sender ID:** Enter sender ID or Name provided by MSG91.
- **API URL:** Enter API URL for MSG91.
- **Admin Mobile number:** Enter mobile number of admin to send notification messages from.
- **OTP String Length:** Set OTP string length.
- **Mobile Verification Mandatory:** Set YES to mandate mobile verification.
- **SMS Length (In Characters):** Set SMS length for text notification.
- **SMS Language:** Select SMS language for SMS notification.

Sender ID/Sender Name	<input type="text"/>	Enter sender name
	<small>▲ The Sender ID refers to the Alphanumeric Identity of the Sender. For Indian sender IDs, 6 alpha characters are accepted for transactional messages. International senders can have alphanumeric IDs with maximum 11 characters.</small>	
API URL	<input type="text" value="https://control.msg91.com/api/"/>	Add API URL
	<small>▲ Api Url :- https://control.msg91.com/api/balance.php</small>	
Admin Mobile Number	<input type="text"/>	Enter admin mobile number to send and receive SMS through gateway
	<small>▲ Enter admin mobile number followed by country code, you will get notifications on this number.</small>	
OTP String Length	<input type="text" value="4"/>	Set OTP string length
	<small>▲ Specify character length for OTP string.</small>	
Mobile Verification Mandatory?	<input type="text" value="Yes"/>	Set YES if you want users to verify mobile while registration
SMS Length(In Characters)	<input type="text" value="160"/>	Set SMS length to count units
	<small>▲ Specify character length per SMS, for English: 1 SMS = 160 characters, Other languages: 1 SMS = 70 characters</small>	
SMS Language	<input type="text" value="English"/>	Select language of the message to be sent
	<small>▲ Select language to send SMS, you will be charged per SMS based on language you have selected</small>	

3. Test API Settings

In order to test MSG91 API for proper functionality and notification sending regularity, setup test mobile number and message.

Test API Settings

Test Mobile Number

▲ Enter mobile number followed by country code for testing.

Test Message

▲ Enter message for testing

Preview SMS }
 Send Test SMS }

Add test mobile number

Enter test message to send on test mobile number

Preview and send test message clicking the buttons respectively

4. Admin Notification Settings for Registered Customer Count

To get regular notification for number of customers registered on a particular store, admin can setup to get registered customer count on set time frame.

Admin Notification Settings for Registered Customer Count

Enable

▲ Enabling will send notification to admin for registered customer count based on frequency set

SMS Notification Text

▲ You can make use of {{customer_count}}, {{day_month_week}}, {{shop_name}}, {{shop_url}} variables in your SMS notification text

SMS Frequency

▲ Select frequency at which you want to receive registered customer count through notification. To use this facility, you need to setup cron in Cpanel with file name smsCron.php. E.g :
 /home/public_user/magento/smsCron.php

Enable admin alert for registered customers count

Add message for admin alert

Set admin alert SMS frequency

5. Resend OTP Settings

If you want to allow customer to request resend OTP, enable it from here with proper OTP text.

Resend OTP Settings

Enable	<input type="text" value="Yes"/>	Select YES to allow users resend OTP request
SMS Notification Text	<p>Your OTP (one time password) for registering with {{shop_name}} is '{{randm_code}}</p>	Set message to send along with OTP

▲ Enabling will resend OTP to users while they click "Resend OTP".

▲ Enter message to send along with OTP. You can make use of {{shop_name}},{{shop_url}},{{first_name}}, {{last_name}},{{randm_code}} variables in your SMS notification text

6. User Templates

Once you are done with API configuration, you have to set text for SMS notification for various order activities. For that click on “**User Templates**” from the left sidebar. Here you can find various user templates notification settings.

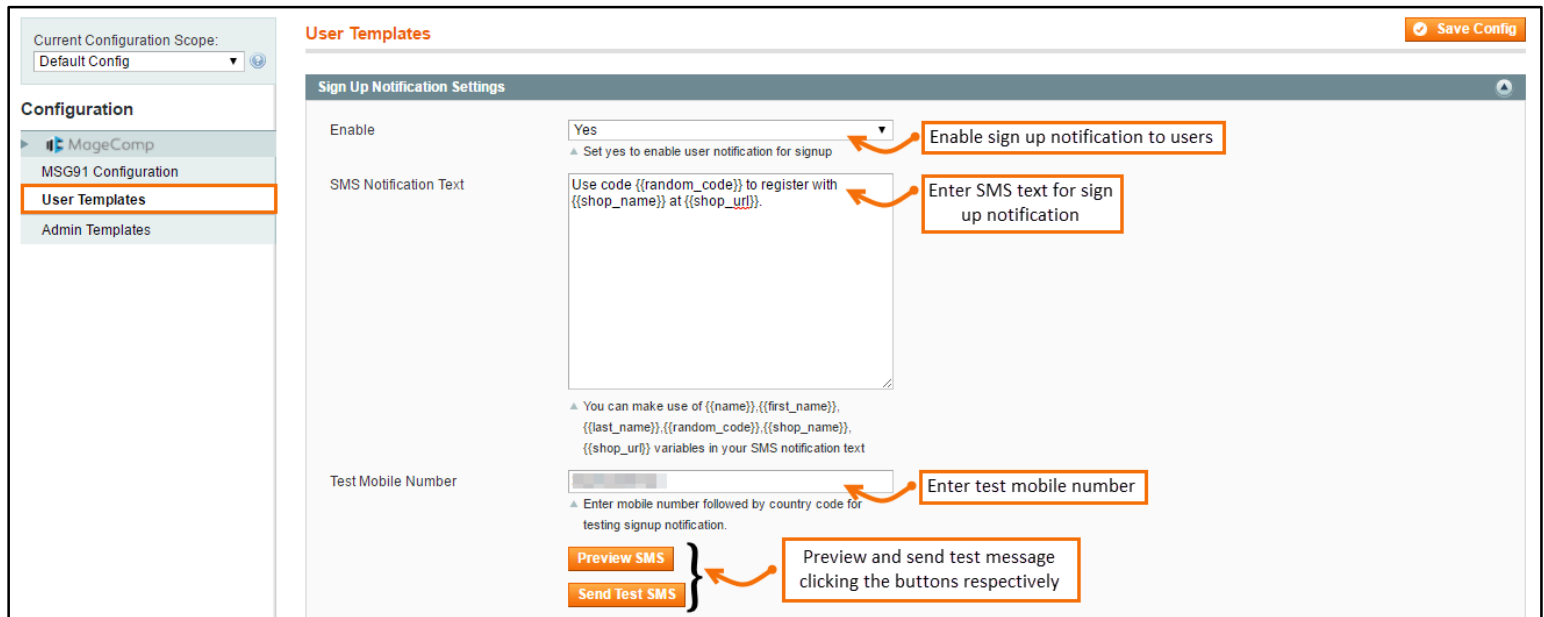
Signup Notification Settings

Enable: Set YES to enable notification to users for their sign ups.

SMS Notification Text: Enter notification text to send to users while they sign up.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.



The screenshot displays the 'User Templates' configuration interface. On the left, a sidebar shows the navigation menu with 'User Templates' highlighted. The main content area is titled 'Sign Up Notification Settings' and includes a 'Save Config' button in the top right corner. The settings are as follows:

- Enable:** A dropdown menu is set to 'Yes'. A callout box points to this dropdown with the text 'Enable sign up notification to users'.
- SMS Notification Text:** A text area contains the message: 'Use code {{random_code}} to register with {{shop_name}} at {{shop_url}}'. A callout box points to this text with the text 'Enter SMS text for sign up notification'. Below the text area, a note states: 'You can make use of {{name}}, {{first_name}}, {{last_name}}, {{random_code}}, {{shop_name}}, {{shop_url}} variables in your SMS notification text'.
- Test Mobile Number:** A text input field is present. A callout box points to it with the text 'Enter test mobile number'.
- Preview and Send Test Message:** Two buttons, 'Preview SMS' and 'Send Test SMS', are located at the bottom. A callout box points to both buttons with the text 'Preview and send test message clicking the buttons respectively'.

Order Placement Notification Settings

Enable: Set YES to enable notification to users when they place orders.

SMS Notification Text: Enter notification text to send to users while they place order.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.



The screenshot shows the 'Order Placement Notification Settings' form. It includes the following fields and callouts:

- Enable:** A dropdown menu set to 'Yes'. Callout: 'Enable order placement notification to customers'.
- SMS Notification Text:** A text area containing a sample message: 'Dear {{first_name}} {{last_name}}, thank you for placing order at {{shop_name}}. You order details are given below: Order Number: {{order_id}} Shipping Address: {{street}},{{fax}},{{postal}},{{city}}'. Callout: 'Enter SMS text for order placement notification'. Below the text area is a note: 'You can make use of {{shop_name}},{{shop_url}}, {{first_name}},{{last_name}},{{street}},{{fax}},{{postal}}, {{city}},{{email}},{{order_id}} variables in your SMS notification text'.
- Test Mobile Number:** A text input field. Callout: 'Enter test mobile number'. Below the field is a note: 'Enter mobile number followed by country code for testing order placement notification.'
- Preview and Send Test Message:** Two buttons, 'Preview SMS' and 'Send Test SMS', are grouped together. Callout: 'Preview and send test message clicking the buttons respectively'.

Invoice Generation Notification Settings

Enable: Set YES to enable notification to users when admin generated invoice for users' orders.

SMS Notification Text: Enter notification text to send to users while invoice for their orders get generated.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.

Invoice Generation Notification Settings

Enable Enable invoice generation notification to customers

▲ Set yes to enable user notification for invoice generation

SMS Notification Text

Invoice for your order {{order_id}} dated {{order_created_date}} is generated, you can directly print or download it from your registered Email ID.

Enter SMS text for invoice generation notification

▲ You can make use of {{shop_name}},{{shop_url}}, {{first_name}},{{last_name}},{{street}},{{fax}},{{postal}}, {{city}},{{country_name}},{{email}},{{order_id}}, {{order_total}},{{product_count}},{{old_order_status}}, {{new_order_status}},{{order_created_date}} variables in your SMS notification text

Test Mobile Number

▲ Enter mobile number followed by country code for testing invoice generation notification.

Preview SMS Send Test SMS Preview and send test message clicking the buttons respectively

Order Cancellation Notification Settings

Enable: Set YES to enable notification to users when they cancel orders.

SMS Notification Text: Enter notification text to send to users when they cancel orders & credit memo is generated.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.

Order Cancellation Notification Settings

Enable Enable order cancellation notification to customers

▲ Set yes to enable user notification for order cancellation

SMS Notification Text

Dear {{first_name}} {{last_name}}, we are sorry to see you Cancel. Your order {{order_id}} created on {{order_created_date}} has been cancelled successfully.

Enter SMS text for order cancellation notification

▲ You can make use of {{shop_name}},{{shop_url}}, {{first_name}},{{last_name}},{{street}},{{fax}},{{postal}}, {{city}},{{country_name}},{{email}},{{order_id}}, {{order_total}},{{product_count}},{{old_order_status}}, {{new_order_status}},{{order_created_date}} variables in your SMS notification text

Test Mobile Number

▲ Enter mobile number followed by country code for testing order cancellation notification.

Preview SMS Send Test SMS Preview and send test message clicking the buttons respectively

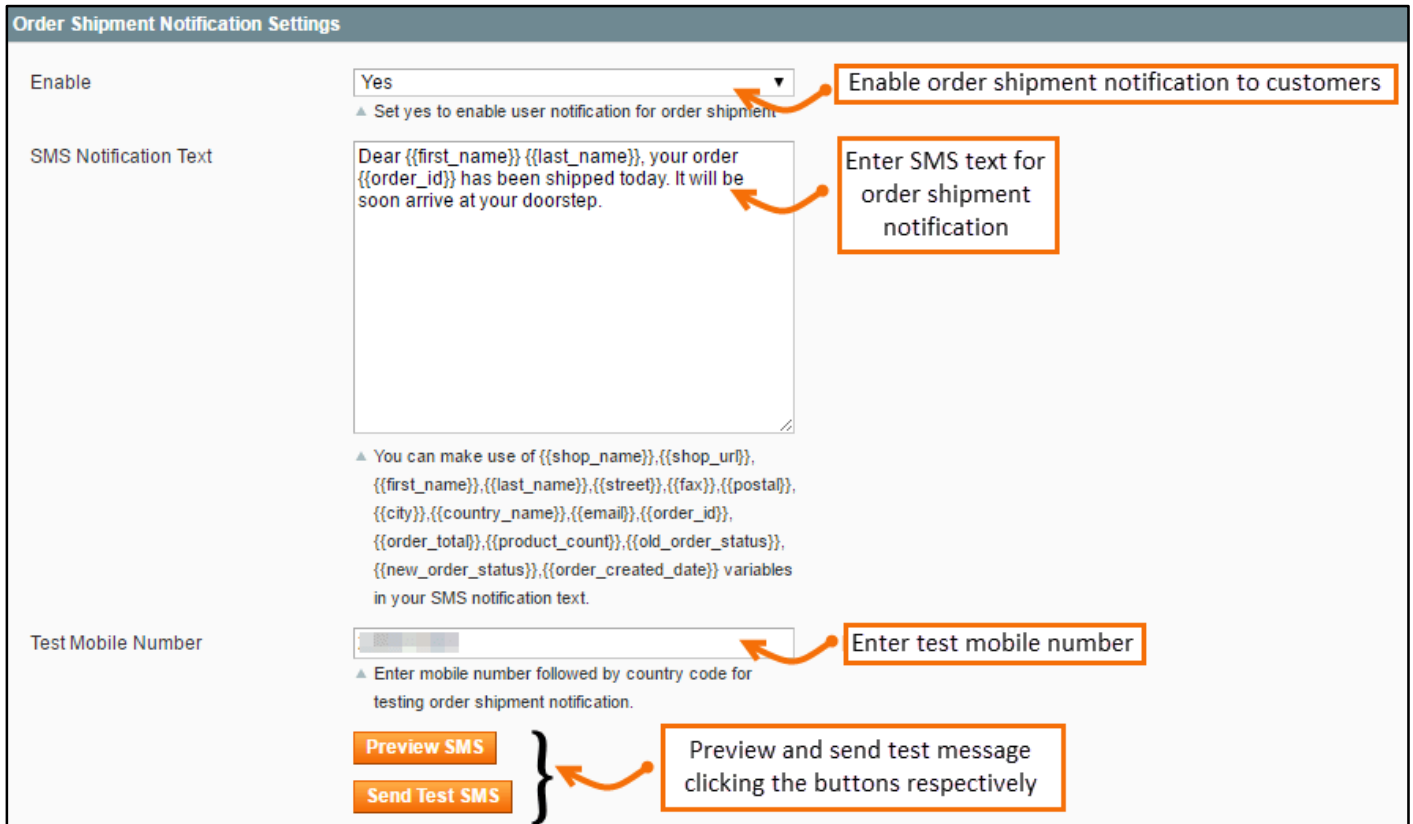
Shipment Notification Settings

Enable: Set YES to enable notification to users when their orders get shipped.

SMS Notification Text: Enter notification text to send to users when their orders get shipped.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.



The screenshot shows the 'Order Shipment Notification Settings' form. It includes the following fields and callouts:

- Enable:** A dropdown menu set to 'Yes'. Callout: 'Enable order shipment notification to customers'.
- SMS Notification Text:** A text area containing the message: 'Dear {{first_name}} {{last_name}}, your order {{order_id}} has been shipped today. It will be soon arrive at your doorstep.' Callout: 'Enter SMS text for order shipment notification'.
- Test Mobile Number:** A text input field. Callout: 'Enter test mobile number'.
- Buttons:** 'Preview SMS' and 'Send Test SMS' buttons. Callout: 'Preview and send test message clicking the buttons respectively'.

Below the text area, there is a note: 'You can make use of {{shop_name}}, {{shop_url}}, {{first_name}}, {{last_name}}, {{street}}, {{fax}}, {{postal}}, {{city}}, {{country_name}}, {{email}}, {{order_id}}, {{order_total}}, {{product_count}}, {{old_order_status}}, {{new_order_status}}, {{order_created_date}} variables in your SMS notification text.'

Credit Memo Generation Notification Settings

Enable: Set YES to enable notification to users when credit memo is generated for their refund request.

SMS Notification Text: Enter notification text to send to users when credit memo is generated.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.

Credit Memo Generation Notification Settings

Enable ▲ Set yes to enable user notification for credit memo generation

SMS Notification Text
▲ You can make use of {{shop_name}},{{shop_url}}, {{first_name}},{{last_name}},{{street}},{{fax}},{{postal}}, {{city}},{{country_name}},{{email}},{{order_id}}, {{order_total}},{{product_count}},{{old_order_status}}, {{new_order_status}},{{order_created_date}} variables in your SMS notification text

Test Mobile Number

▲ Enter mobile number followed by country code for testing credit memo generation notification.

Annotations:

- Enable credit memo generation notification to customers
- Enter SMS text for credit memo generation notification
- Enter test mobile number
- Preview and send test message clicking the buttons respectively

7. Admin Templates

The extension facilitates to send notification text to admin as well for various order activities. For that, click “**Admin templates**” from the left sidebar where you can find various admin notification template settings.

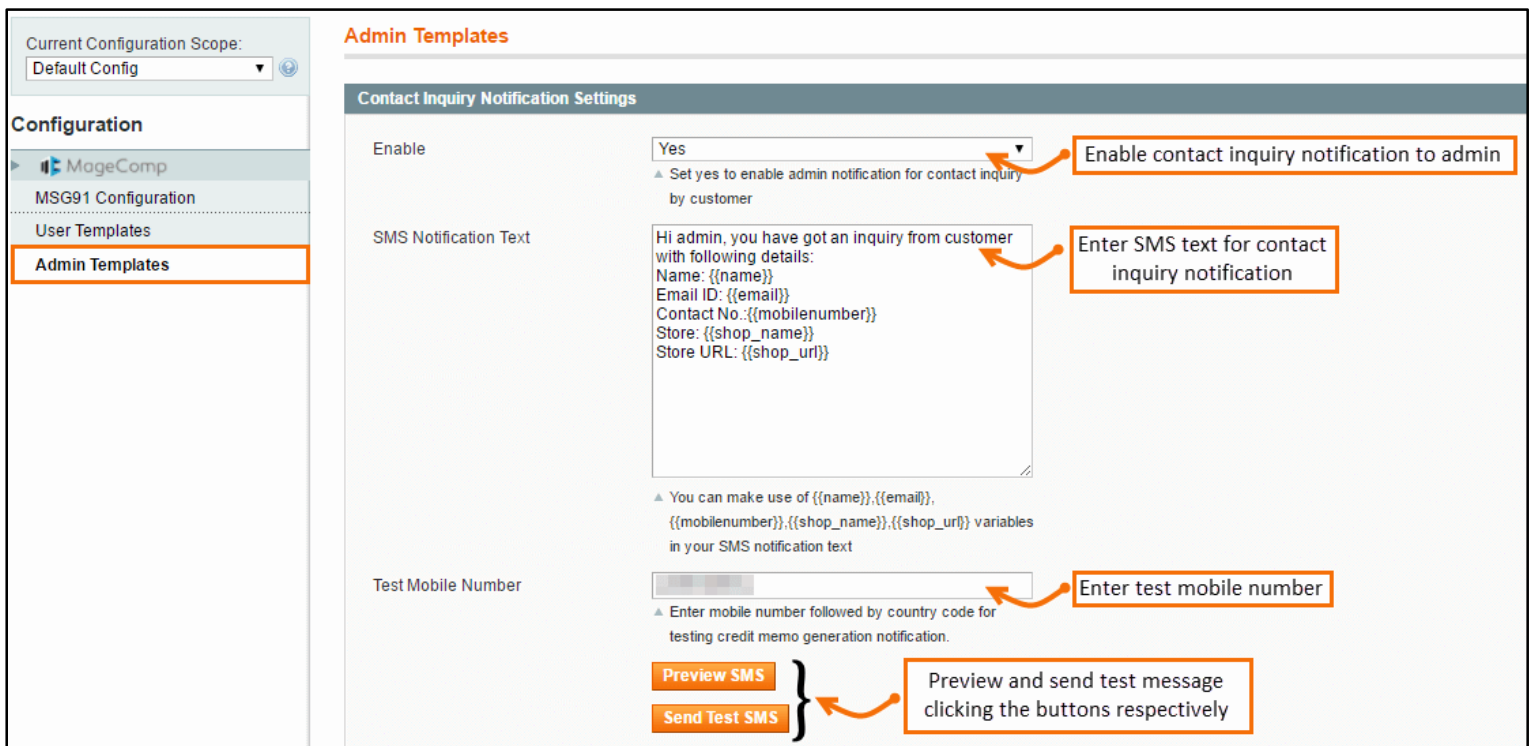
Contact Inquiry Notification Settings

Enable: Set YES to enable notification to admin when any user contacts through contact us page.

SMS Notification Text: Enter notification text to send to admin when users contact through contact us page.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.



The screenshot displays the 'Admin Templates' configuration page. On the left sidebar, 'Admin Templates' is selected. The main content area is titled 'Contact Inquiry Notification Settings'. It includes the following elements:

- Enable:** A dropdown menu set to 'Yes'. A callout box points to it with the text 'Enable contact inquiry notification to admin'.
- SMS Notification Text:** A text area containing a sample message: 'Hi admin, you have got an inquiry from customer with following details: Name: {{name}} Email ID: {{email}} Contact No.: {{mobilenumber}} Store: {{shop_name}} Store URL: {{shop_url}}'. A callout box points to it with the text 'Enter SMS text for contact inquiry notification'.
- Test Mobile Number:** A text input field. A callout box points to it with the text 'Enter test mobile number'.
- Buttons:** Two buttons, 'Preview SMS' and 'Send Test SMS', are located at the bottom. A callout box points to them with the text 'Preview and send test message clicking the buttons respectively'.

Customer Registration Notification Settings

Enable: Set YES to enable notification to admin when any user sign ups to store.

SMS Notification Text: Enter notification text to send to admin when users sign up to the website.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.

Customer Registration Notification Settings

Enable: Enable customer registration notification to admin

SMS Notification Text: Enter SMS text for customer registration notification

Test Mobile Number: Enter test mobile number

Preview SMS
Send Test SMS
Preview and send test message clicking the buttons respectively

Order Placement Notification Settings

Enable: Set YES to enable notification to admin when any user places order from the website.

SMS Notification Text: Enter notification text to send to admin when users place orders from the website.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.

Order Placement Notification Settings

Enable: Enable order placement notification to admin

SMS Notification Text: Enter SMS text for order placement notification

Test Mobile Number: Enter test mobile number

Preview SMS
Send Test SMS
Preview and send test message clicking the buttons respectively

Credit Memo Generation Notification Settings

Enable: Set YES to enable notification to admin when users cancel orders and credit memo is generated.

SMS Notification Text: Enter notification text to send to admin when any customer cancel orders & credit memo is generated.

Test Mobile Number: Enter test mobile number to test this notification on mobile.

Preview and Send Test Message: Click button to preview test message and send it to test mobile number respectively.

Credit Memo Generation Notification Settings

Enable

SMS Notification Text

Test Mobile Number

▲ Set yes to enable admin notification for credit memo generation

▲ You can make use of {{shop_name}},{{shop_url}}, {{first_name}},{{last_name}},{{street}},{{fax}},{{postal}}, {{city}},{{country_name}},{{email}},{{order_id}}, {{order_total}},{{product_count}},{{old_order_status}}, {{new_order_status}},{{order_created_date}} variables in your SMS notification text.

▲ Enter mobile number followed by country code for testing credit memo generation notification.

}

Preview and send test message clicking the buttons respectively

Enable credit memo generation notification to admin

Enter SMS text for credit memo generation notification

Enter test mobile number

8. Mobile verification in frontend

Once SMS notification is configured, extension requires user to verify mobile number from My Account section or before placing order for the first time. Enter mobile number and click Send OTP to get OTP on the entered mobile number.

MY DASHBOARD

Mobile verification mandatory enabled on frontend in My Account section

*Please verify your mobile with OTP code.

Please Enter verification codes

Add OTP for mobile verification

VERIFY MOBILE Resend Code

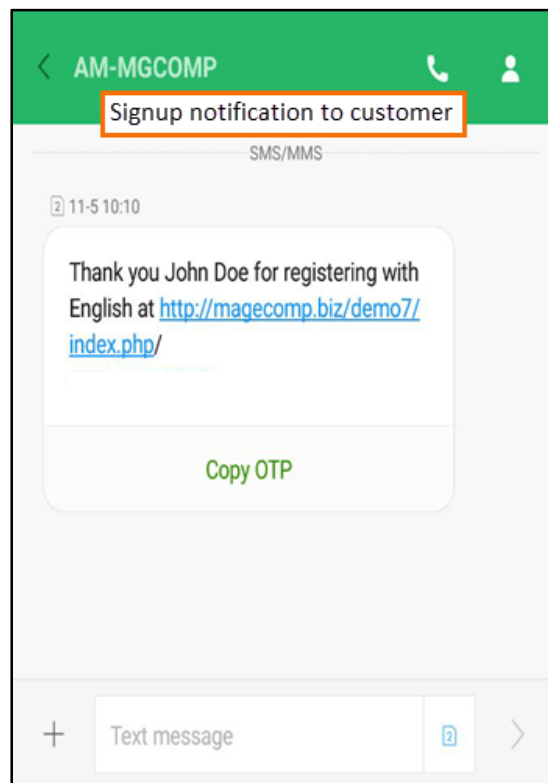
Hello, mage comp comp!
From your My Account Dashboard you have the ability to view a snapshot of your recent account activity and update your account information. Select a link below to view or edit information.

ACCOUNT INFORMATION

CONTACT INFORMATION EDIT <i>mage comp comp</i> <i>test.magecomp@gmail.com</i> Change Password	NEWSLETTERS EDIT <i>You are currently not subscribed to any newsletter.</i>
--	--

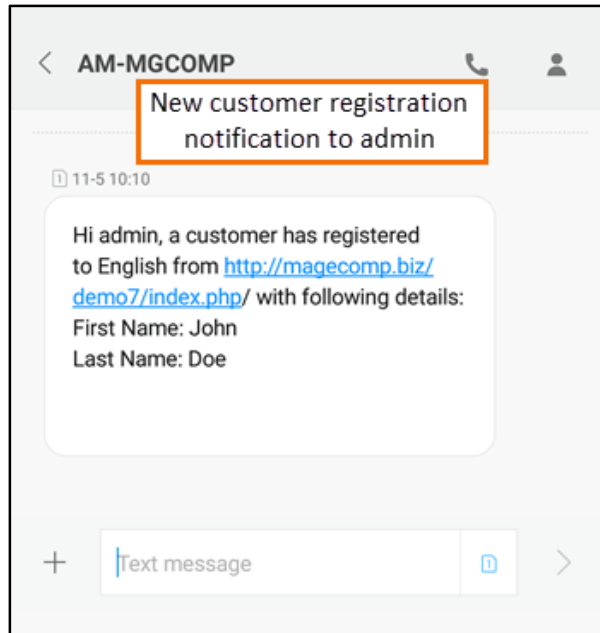
9. Notification to customer

After mobile verification, customers get notification for each activity on store.



10. Notification to Admin

For each activity on store by customers, admin even gets notification on his mobile number.



11. Deactivation of Extension in Case of Emergency

- Manually delete all the files and content from following folders in your Magento root:
 - ✓ var/cache/*
 - ✓ var/session/*
- Make sure you've uploaded all files from the downloaded package.
- Go to `app/etc/modules/Magecomp_Sms.xml` and replace `<active>>true</active>` with `<active>>false</active>`
- Then repeat Step 1 and if something goes wrong, please contact us at <https://www.magecomp.com/helpdesk> or send us an email at helpdesk@magecomp.com

12. FAQs

- **What if I get "Access denied" error after installation of the extension?**
Whenever you get Access denied error while clicking on the extension tab after installation, log out admin panel and re-login.
- **Which SMS gateways are supported with SMS notification?**
Right now we have integrated this extension with following gateways:
 - Bhashsms
 - MSG91

[Contact us](#) with your preferable SMS gateway, we can customize the extension to integrate with required gateway.

Thank You!

Take a look at our other feature rich extensions:



Magento Mobile Login provides secured and convenient login to Magento stores through mobile number along with OTP.

[Know More...](#)



Equip your store with a Refund Request system with Magento Refund Request Extension. Provide your customers with easy and advanced Refund Request opportunities and enhance their shopping experience.

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